



**PSE ACCESS CONSULTING**

Access/Built Environment  
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## **Review of Disability Standards for Accessible Public Transport**

As stated in my previous submission the standards as such are not bad but it is their implementation and the extent of their implementation as well as their relation to other standards and legislation.

In many cases it is a matter of just doing enough to satisfy these standards and hope enough is done to get around a claim of discrimination under the DDA. I will give you two cases where a successful claim under the DDA could be made due to infrastructure or systems not considering this possibility

1. Epping station was recently refurbished with changes to some of the surround environment including road widening and the removal of an existing ramp on the western side. A new walkway crossing from the station concourse to a lift and stairs was constructed. In the event of the lift not being operational (2 times recently) there is no way a person using a wheelchair or mobility aid or can not negotiate stairs (include some parents with prams) can get to the western side shopping centre. They would have to go out the East side of station, up the road to the traffic lights at the rail crossing road and TRY to get across at the bridge and come back down. This would be a 300metre journey, cross FOUR roads, cross BRIDGE and negotiate kerb ramps which for most people would be IMPOSSIBLE. If the ramp had been retained (yes I know it did not comply with current standards) it would have been a viable alternative for access.
2. Revesby station upgrade currently in progress. They are removing the existing ramps and replacing them with lifts and stairs with the ramps not to be replaced. Once again it is a case of the ramps being a viable alternative when the lifts are not operational. If I am marooned on the concourse or platform do they have in place an action plan to get me to my car or my choice of public transport. Who will organise things and who will bear the costs because I certainly would not. I would be contacting HREOC to lodge a complaint at the first available opportunity as it would have been a foreseeable situation and measures should have been implemented to NOT DISCRIMINATE.

The DDA states if due to my disability I am treated less fairly than others then I am being discriminated against.

Yours sincerely

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